



General **Residential** Care & Maintenance Guide

LAMINATE



IVC US Laminate Care & Maintenance Guide – Residential

Your IVC US Laminate flooring will provide years of carefree use. You will find that it is not only beautiful, but durable. It is also easy to clean and maintain! It only takes a few simple care and maintenance steps to keep your IVC floor looking beautiful for years to come.

To help protect and keep your floor clean, following these proper care and maintenance guidelines:

Preventative Measures:

- Avoid contact with dirt, sand, grit and substances such as oil or asphalt by placing carpets or vinyl-back doormats at the front- and backdoor.
- Use floor protectors and furniture legs/wheels with a large ground surface to limit the impact of heavy objects.
- Maintain a relative indoor air humidity of between 40% and 65% all year round, in order to limit natural expansion and contraction of the wood.
- If you have chairs with wheels, make sure they are made of soft rubber.
- Do not use vacuum cleaners with a rotating beater bar.
- Do **NOT** use a steam mop.

Cleaning and Maintenance:

The First Time:

- Remove all dirt and dust with a soft brush or vacuum cleaner with a soft parquet brush.
- Clean the floor with a dry dust cloth.
- Replace the dust cloth and clean again.
- Remove any remaining dirt with a laminate cleaner.
- Replace the dust cloth with a slightly damp cloth and clean again.
- If necessary, repeat the slightly damp cleaning process.

Daily Use: Dry Cleaning

- Use a vacuum cleaner with a soft parquet brush or dry electrostatic dust cloths that attract dirt, dust and hair like a magnet.
- Work the floor cleaner lengthways along the panels, in an overlapping zigzag motion and with long strokes across the floor.

Intensive Use: Slightly Damp Cleaning

- Wet cleaning is not recommended, because it can cause lasting damage to your floor.
- Clean your laminate flooring with a well wrung out cloth instead.
- Work the cloth lengthways along the panels, in a fluent zigzag motion across the floor, without applying pressure.
- Dry the surface thoroughly with a clean cloth and remove any puddles immediately.

Always read the cautionary information on all cleaners prior to use.

IMPORTANT: Never push, pull or drag furniture, appliances or other items across the floor. When moving furniture or heavy items, always lift and carry the items. Place hardboards between the flooring and object to move.



How to Treat Stains, Spills & Scuffs

Follow the remedies in order. Unless instructed otherwise, use a clean, white cloth or towel with products recommended for IVC US Laminate flooring. Always rinse the affected area with clean water after treatment.

Rubber marks, scrapes or scuffs from shoe heels, dirt from the street, pencil or crayon marks:

Use a dust cloth.

Fruit, berries, milk, beer, wine, tea, soft drinks:

Wipe off immediately with an absorbent cloth - or with a damp cloth if it has already dried in - and rub dry.

Blood, urine:

Remove immediately with a damp cloth and wipe off any remaining dirt with a suitable laminate cleaner.

Nail polish, shoe polish, varnish, ink, makeup, felt pen:

Remove with a drop of acetone on a clean cloth which you should apply on the stain only. Follow the safety instructions that come with the product used. Do not use greasy chemical cleaners such as white spirit.

Chocolate, fat, oil:

Remove with a suitable laminate cleaner.

Greasy stains:

May occur after cleaning as certain cleaning products can leave an oily residue (film) on the floor. We recommend to mix 1/2 tablespoon of lemon juice or plain vinegar in a bucket of clean water (1.3 gallons to 2.6 gallons) and mop the laminate with a well-wrung cloth (see instructions for intensive use). In case of a persistent residue, this will have to be repeated several times.

CAUTION!

Isopropyl alcohol, lighter fluid, odorless mineral spirits and paint thinner are flammable solvents. Carefully read and follow cautionary information on their respective labels. Keep traffic off treated area for 30 minutes.